

# Planning a CE exercise

Where do we start?

Competence Centre on Participatory and Deliberative  
Democracy

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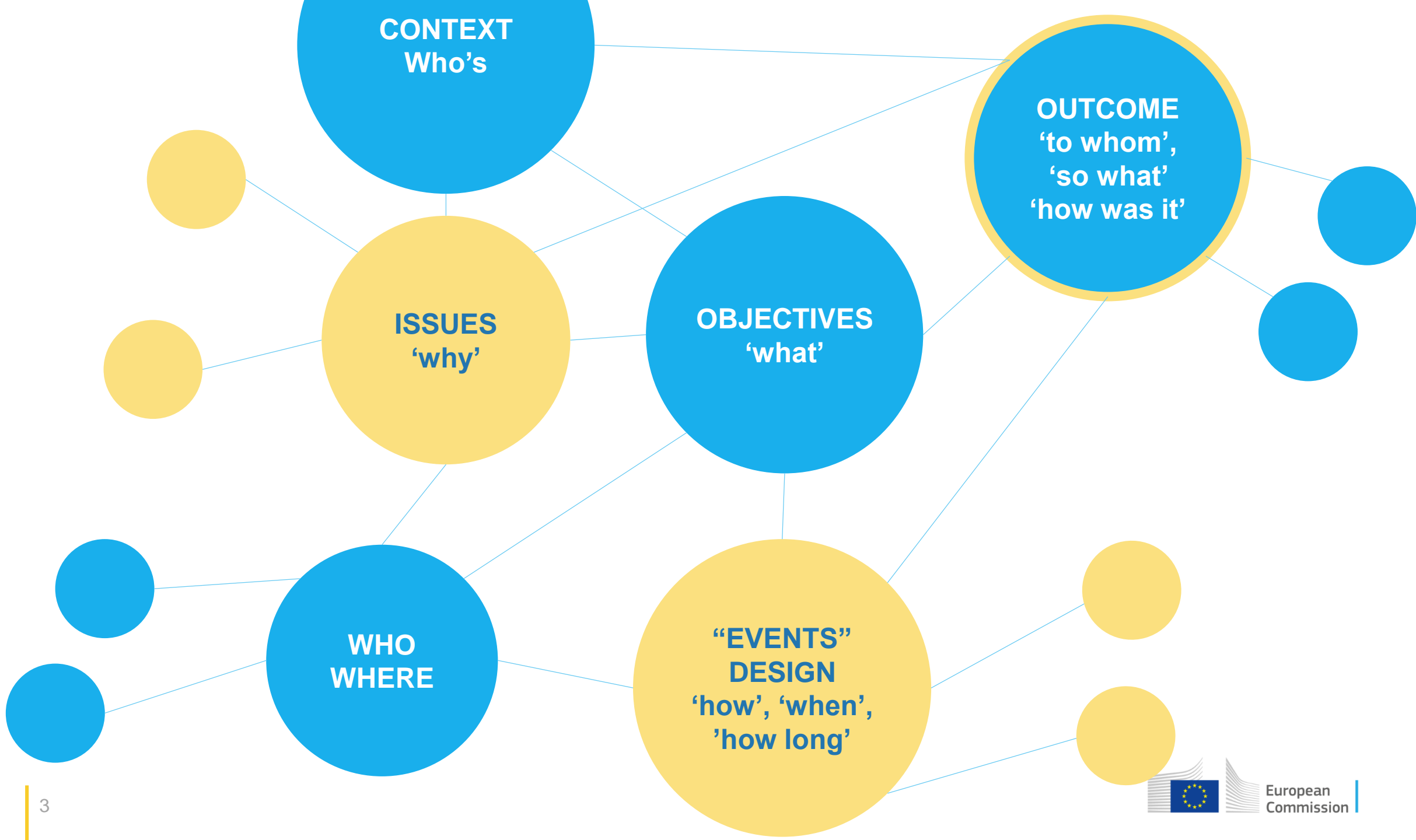
# General Objectives

**invited** citizen engagement: should allow the structuring of participants knowledge, values, expectations, discomforts, ideas, etc. into relevant input to a

policymaking/research/planning/decision process/evaluation/...  
PROCESS

→ **ORGANISED** PROCESS ←

→ *happens within a context* ←

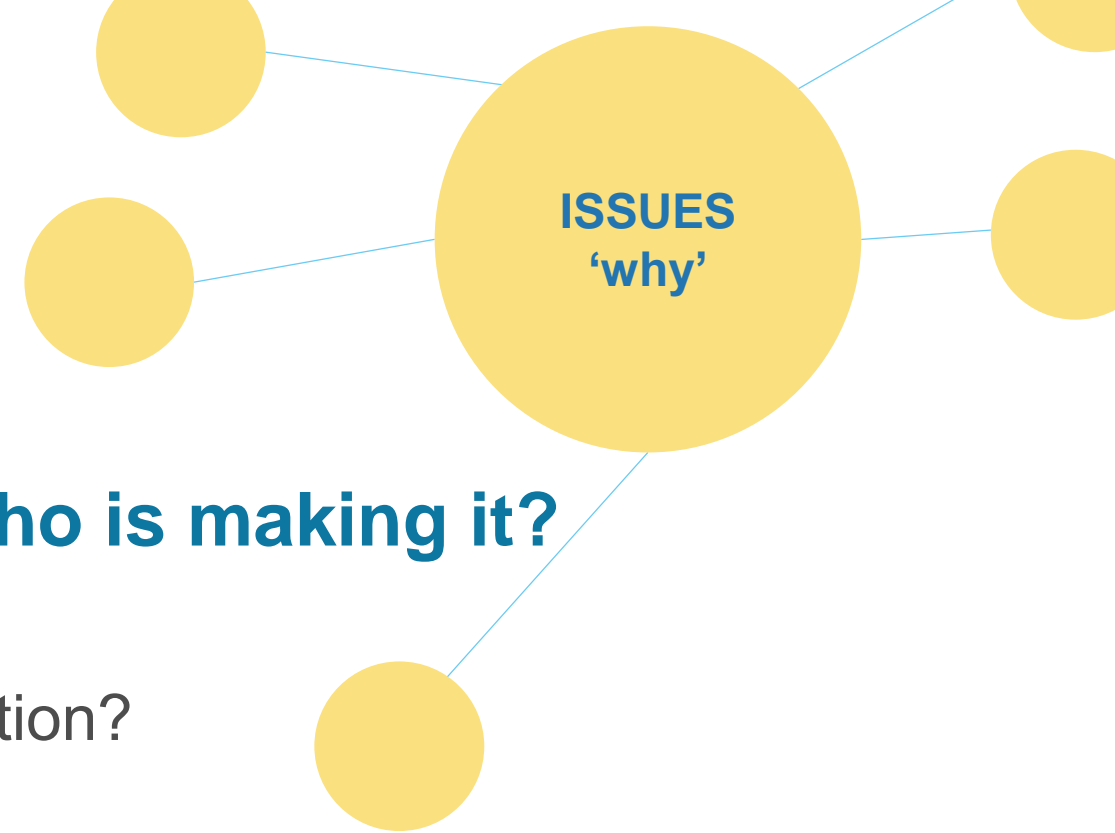


# Who is asking for a CE exercise?

- Public administration at regional or local level
- Directorate General in the Commission
- Member of the European Parliament
- National Government
- Municipality...

**What is the political commitment and the anchorage of the exercise in the policymaking or planning process? [expected impact, influence]**

# stock taking | framings



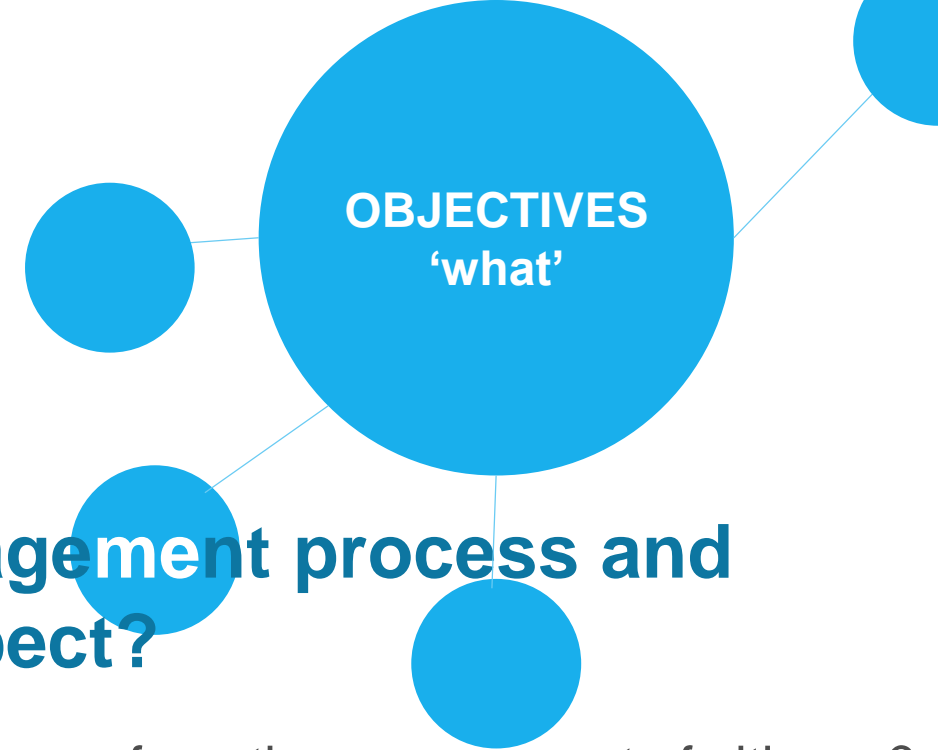
## What is the issue and who is making it?

- What's the context | situation?
- Public narratives
  
- Were there other exercises of citizen engagement on this issue?
- How have citizens been engaged with the issue?
- What's the added value from engaging citizens in the issue of concern?

Framings

Taking stock

# objectives | scope



Expectations

## What to expect from the engagement process and what can the participants expect?

What do we expect to achieve with the outcomes from the engagement of citizens? [*Issues of concern? # Explore trade-offs? # Visions? # Recommendations?*]

Commitments

What **'contract'** can be reasonably established with participants? [*this is related to what they are expected to do and deliver, and what the institution will do with the results*]

Request

## What is the 'building' question?

BREAK

break





# participants | who?



**Sampling:** depending on what you want: demographic representativeness is not necessarily the only criterion.

→ **KEY in Deliberative Processes**

## Who is the citizen?

**Target** any person/specific communities?

**Sampling.** Representative, Purposive, Opportunistic

Selection: criteria and number

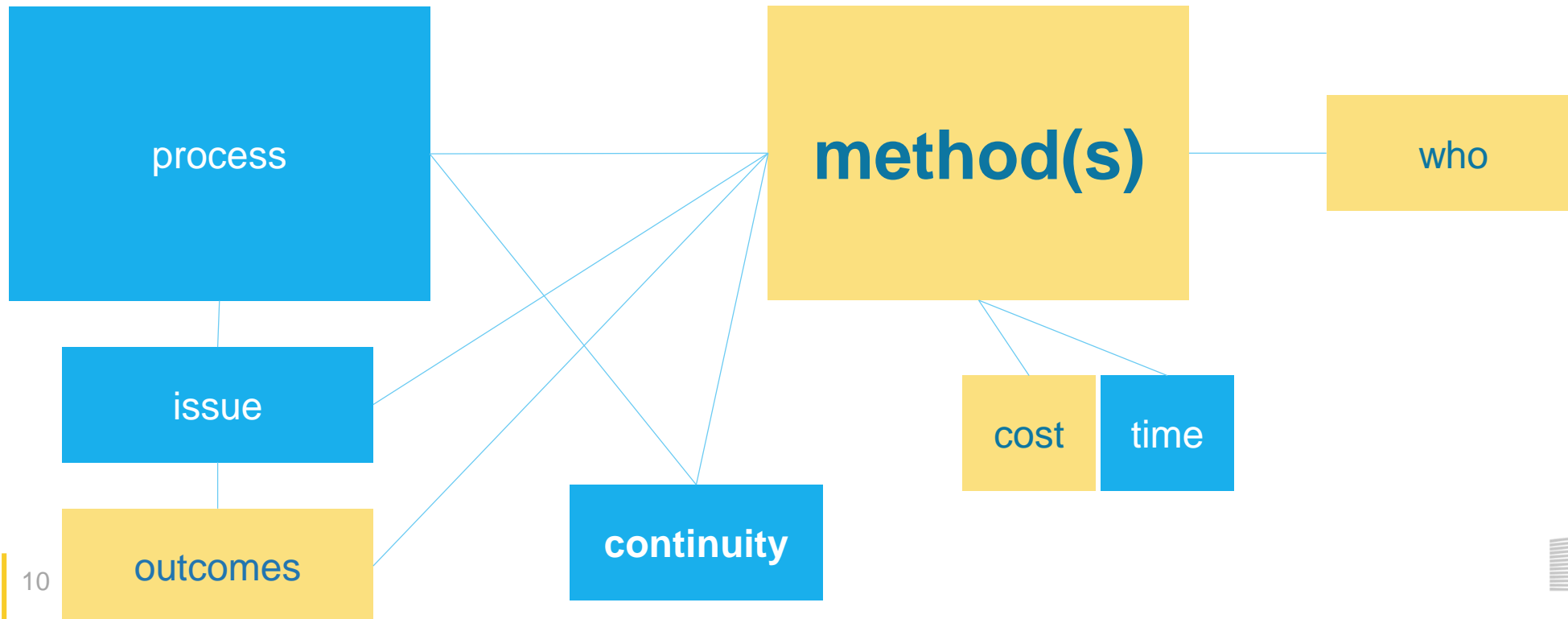
**Who is excluded and what do you do about that?**

Tokens.

**Where** (geographically speaking)

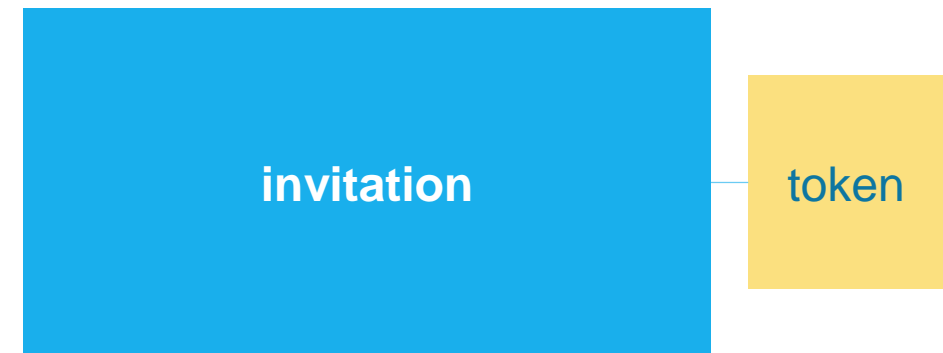
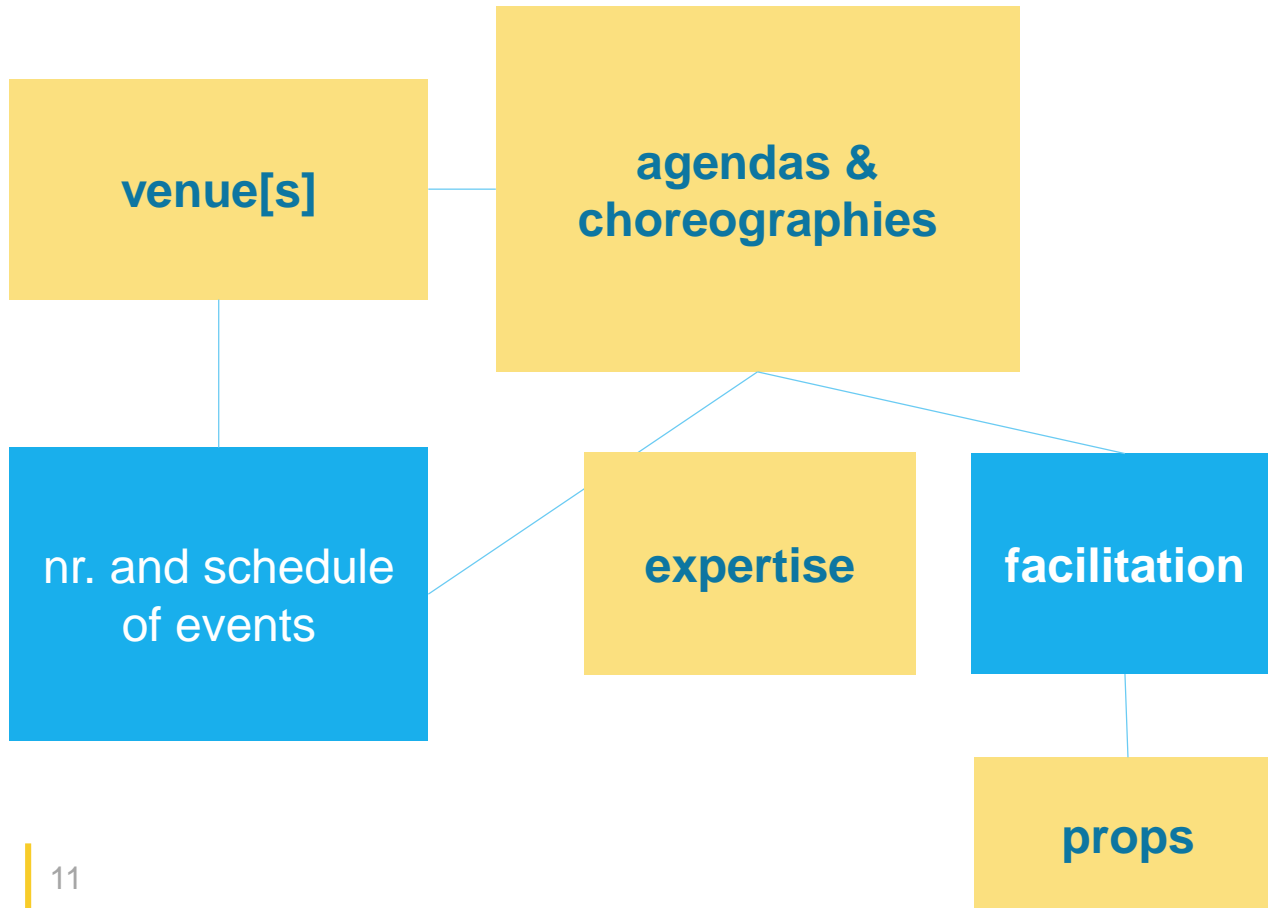
# The Process & Method(s)

What process and methods suit better the request and political commitment?



# Implementation

## How will this look like?



# METHODS

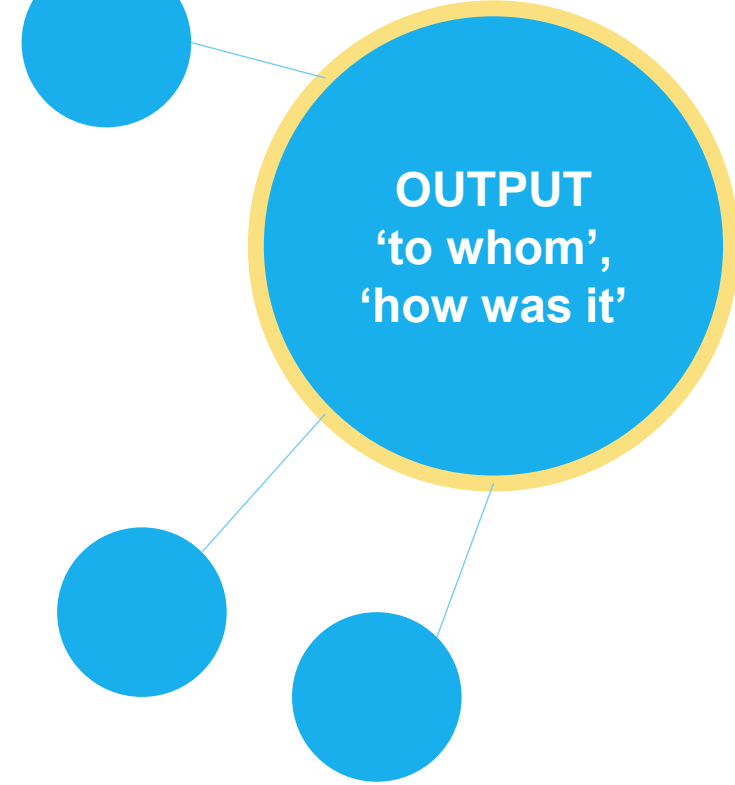
Ventseslav Kozarev, Elisa Vecchione, Anna Paola Quaglia

# reporting | communication | feedback

**What are the outcomes?**

**How will the world know about it?**

**How will the process be continued?**



What to report

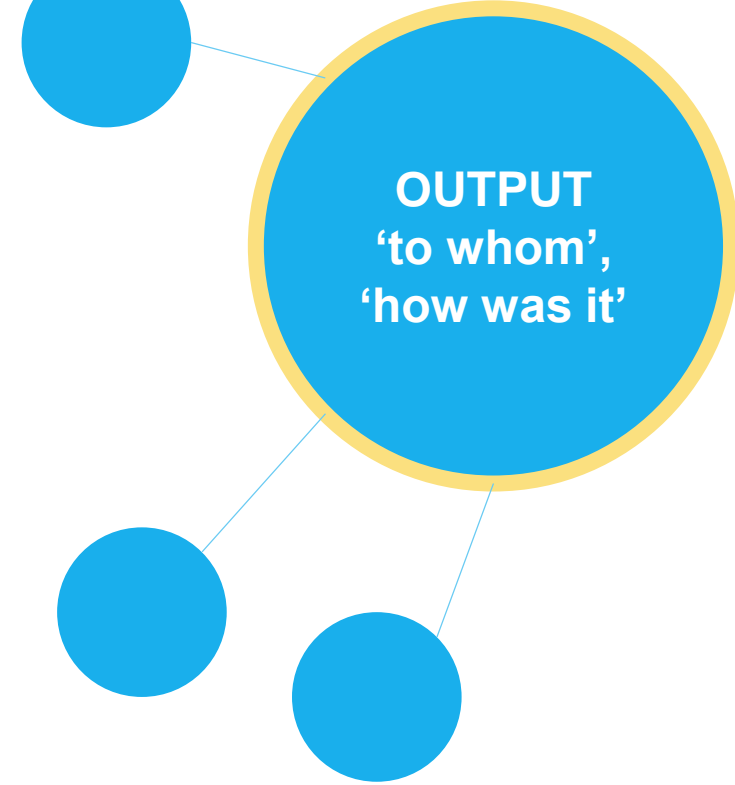
Feedback participants

Outputs formats

# evaluation

- About what,
- how and
- who

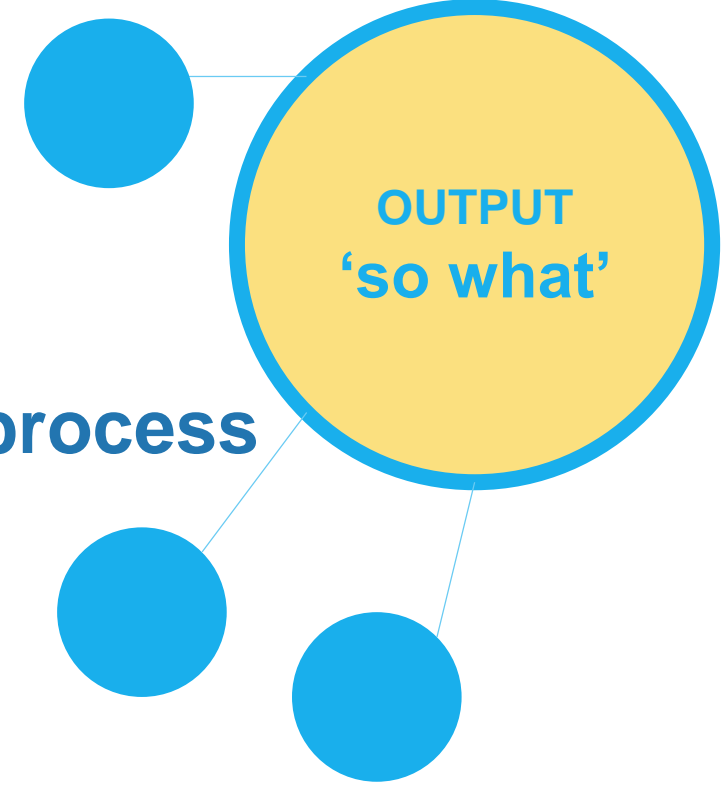
will evaluate the exercise?



Evaluation

# follow-up

How the outcomes will be used? How will the process be continued?



## Follow-up

How will outcomes be used by the institution?

[to be] Continue[d]...  
engagement of citizens is not a 1 shot event; it is a relationship!!

# (some) Principles

- No tabula rasa [knowledge and engagements out there]
- Respectful relationship: 'Contract' | Ensure follow up
- Engage people where people go
- Work locally: there is always a tangible element
- Professional facilitation





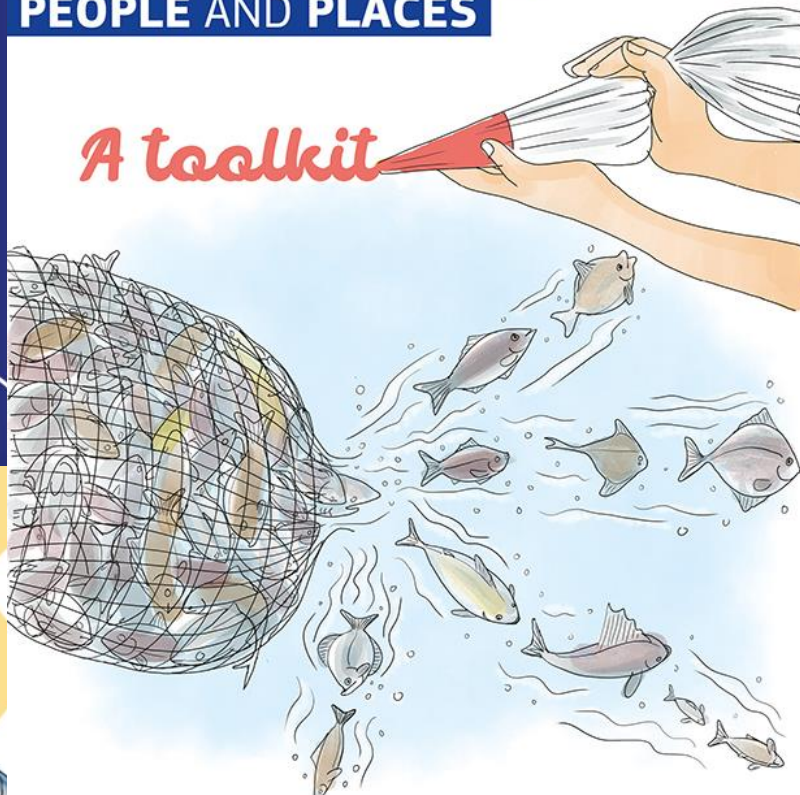
## CORPORATE GUIDANCE

Citizen Engagement



## ENGAGING WITH FOOD, PEOPLE AND PLACES

*A toolkit*



# Guidance & Capacity Building

- Protocols and toolkits
- Coaching corners (in selected cases)
- Trainings, basic, advanced and train of trainers
- Piloting of citizen engagement (internal to the Commission)
- Evaluation

Welcome to the FOR  
**TOOLKIT**  
RESPONSIBLE RESEARCH  
for Policymaking  
**R?**  
You ready



Competence Centre on  
Participatory and Deliberative Democracy



# #EU\_CitizenEngagement

## EU-CITIZEN-ENGAGEMENT@EC.EUROPA.EU

[https://knowledge4policy.ec.europa.eu/participatory-democracy/about-competence-centre-participatory-deliberative-democracy\\_en](https://knowledge4policy.ec.europa.eu/participatory-democracy/about-competence-centre-participatory-deliberative-democracy_en)

<https://cop-demos.jrc.ec.europa.eu/>



Thank you!



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